

Governor's Commission on Government Reform, Efficiency, and Performance

Minutes of Meeting held on March 4th, 2016

10:30AM

Wisconsin State Capitol, Madison WI

Commission Members Present: Co- Chair John Shiely, Mr. Bob Ziegelbauer, Secretary Dave Ross, Senator Janis Ringhand, Senator Howard Marklein, Mr. Michael Heifetz, Secretary Richard Chandler, Mrs. Linda Seemeyer, and Mr. Robin Gates.

On the Phone: Representative Adam Jarchow.

Excused: Co-Chair Scott Neitzel and Mr. Ara Cherchian.

1. Co- Chair Shiely opened the meeting and called for the approval of the February meeting minutes.
2. The February commission meeting minutes were approved unanimously.
3. Co-Chair Shiely introduced Mark Aquino, Division Administrator of Business and External Services of the Department of Natural Resources.
4. Mark Aquino began his presentation on the DNR's Core Work Analysis.
 - Mark said in June Secretary Stepp would be presented with the final analysis.
 - Mark said the work was essentially zero-based budgeting. He said there would be a list of implementations. He said they developed a matrix to identify what state employees are related to core work function.
 - Mark said there were more than 100 ideas for reform, efficiency, and refocusing of certain functions. He gave an example of boat registration where the DNR registers small boats and the DOT large boats with trailers. Changes could create one stop shopping. The DNR has 28 locations and the DOT has 72.
 - Mark gave an example of licensing in the DNR that may fit better in DSPS and how the oversight of the Portage levee may be better done by another entity.
 - Mark talked about moving from printing to social media and how they could better cross train and coordinate DNR inspections.
 - Mark talked about how they could combine sediment cleanup and contaminated soil cleanup. He also mentioned that having businesses develop the first draft of air permits would speed up the 18 month process and maintain state oversight.
 - Mark also talked about maximizing the use of federal funds in the agency before state funds are expended.
5. Co-Chair Shiely called Commission members to ask questions of Mark regarding his presentation.
 - Co-Chair Shiely asked if boat dealers could act similar to car dealers today. Mark said the DNR was working with DOT on this.
 - Secretary Ross asked what was recommended to be stopped through the analysis. Mark said staff came up with 105 ideas and some "urban myths" develop over time that didn't need to be done according to statute or code.

- Senator Marklein commended the DNR for positive change with a story of a business working in other states having a good experience with the DNR.
 - Robin Gates asked how the DNR decide upon the best IT solutions. Mark said the DNR came up with an IT plan and focused on 5 big projects that all other solutions needed to fit into. They want to maximize the return on investment for those 5.
 - Senator Ringhand commented to expand online applications and forms and to coordinate with municipal governments through one person.
 - Linda Seemeyer commented that she bought a boat and the dealer did everything. Mark said it depends on the size of the boat. Linda also asked about the level of contract staff and whether that number has risen as the state employee number has fallen.
 - Michael Heifetz asked how the DNR engaged the staff. Mark talked about how they developed working groups, surveyed staff, and other outreach efforts.
6. Co-Chair Shiely introduced John Hogan and Dawn McCauley of the Department of Administration STAR project.
 7. John and Dawn began and gave their presentation on the STAR project.
 8. Co-Chair Shiely called Commission members to ask questions of John and Dawn regarding their presentation.
 - Robin Gates asked what capacity agencies have to use the STAR data to drive efficiencies? Dawn replied that she is working to train them to do that.
 - Senator Marklein asked where the savings would come from. Dawn said strategic sourcing, process improvement, and decommissioning of old IT systems.
 - Co-Chair Shiely asked about the decommissioning's and how much that would save. Dawn said most were developed in house and savings would largely be from strategic sourcing.
 - Senator Marklein asked about hard vs. soft savings and Dawn said there would be both.
 - Linda Seemeyer asked about legislative changes that may be needed. Robin Gates said most of the savings would be from supplier consolidation and cooperation.
 - Secretary Ross said agencies need to be accountable for cutting FTE if there are hour savings from STAR.
 - Robin Gates discussed making individuals accountable for achieving the savings.
 - Linda Seemeyer talked about how the oversight group worked and John Hogan discussed that and said Shared Services would now be possible because of STAR.
 - Linda Seemeyer asked how many IT contractors there were and John opined that there are likely around 1,200.
 9. Co-Chair Shiely closed the questioning session.
 10. Co-Chair Shiely reconvened the commission meeting, and asks Mr. Waylon Hurlburt to begin the discussion on Commission status update.

11. Mr. Waylon Hurlburt gave a status update for the commission members.
12. Co-Chair Shiely closed the discussion on the Commission's status.
13. Co-Chair Shiely asked if there were any questions on the white paper on contracting in the members binders. There were none.
14. Waylon distributed one citizen suggestion for the members to review.
15. Waylon said he would be distributing a survey for members in two weeks covering what the commission had discussed to this point.
16. The April Commission meeting was set to be on Friday, April 1st 2016 at 10:00AM in the Hudson area.
17. Co-Chair Shiely adjourned the meeting.